

SIMBARASHE SHMILY GANDI

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Current Residence: Maqhawe Residence, UJ APK Campus

Driver's License: Yes

PROFESSIONAL SUMMARY

Highly motivated and practical second-year BCom Information Systems student with **over five years of hands-on experience in hardware diagnostics, repair, and maintenance**. Seeking an IT support role at the University of Johannesburg to apply technical skills in maintaining, troubleshooting, and ensuring the reliability of **projector and presentation systems**. Proven ability to quickly diagnose faults, execute effective repairs, and manage technical tasks independently.

TECHNICAL EXPERIENCE

Hardware Technician

Afnet Computer Systems | 2019 – Present (Part-time/Contract work)

- **System Diagnostics & Repair:** Routinely performed diagnostics and repair of various computer hardware components, including motherboards, power supplies, memory, and peripherals.
 - **Component Level Troubleshooting:** Developed strong fault-finding skills to identify and resolve issues with minimal supervision, ensuring efficient turnaround times for repairs.
 - **Preventative Maintenance:** Implemented maintenance routines to prolong the life and functionality of IT equipment.
 - **Documentation:** Maintained accurate records of all repairs, replacements, and maintenance performed.
 - **Relevance to UJ Role:** This experience directly translates to troubleshooting the common faults found in projectors (e.g., lamp issues, display connectivity, overheating, component failure).
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EDUCATION

BCom Information Systems

University of Johannesburg (UJ), Auckland Park Bunting (APB) Campus

- **Current Status:** Second Year (progressing to Third Year in 2026)
- **Relevant Coursework:** Systems Analysis, Database Management, Business Informatics, IT Project Management.